



MSB Suite Includes Training in the Following Areas:

AML For MSB's
 Awareness: Ethics
 Awareness: GLBA Privacy
 Awareness: Fair Debt Collection Practices
 Awareness: Information Security
 FACT Act: Disposal of Consumer Information
 FACT Act: Medical Information Rule
 Fair & Responsible Lending
 Fair Credit Reporting Act For Lenders
 ID THEFT: Red Flags Rule
 ID THEFT: Address Changes & Discrepancies
 Identity Theft
 Lending To Servicemembers
 Reporting Elder Financial Abuse
 Sexual Harassment: Employees
 Sexual Harassment: Managers
 Sexual Harassment: Managers Case Studies
 Teller Training: Basic Teller Transactions
 Teller Training: Cash Drawer Balancing
 Teller Training: Check Fraud Awareness
 Teller Training: Handling Money
 Teller Training: Negotiable Instruments
 Truth in Lending Act

Call 1.866.355.5150
for an in-depth demonstration!

Online MSB Training...

Tailored training for agents & employees is now a must!

Our best-in-class solution includes:

- Job specific courses that go beyond the basics using plain language your employees can understand.
- Superb instructional design with robust interactivity.
- Coverage on the latest money laundering and terrorist financing red flags.
- A wizard to easily incorporate your policies & procedures.
- A powerful Learning Management System (LMS) with detailed reporting. Quickly identify **where your risk is, who your risk is.**
- Risk dashboards with detailed analytics & trend analysis.

We Know How to Reach Your Agents...

Let our experienced team guide you in creating a curriculum that satisfies your regulatory requirements and helps **YOU** pass your next exam.

We understand that agent participation and training deployment might be a challenge for you. That is why we have developed many best practices to **reach & teach** your agents and employees such as:

- **Low Bandwidth training.** Even employees with a dial-up modem can access our online courses!
- **Training by phone.** With this option you can use our Interactive Voice Response (IVR) system to train your agents & employees without an Internet connection!
- **The ability to distribute printed versions** of our courses so your agents & employees receive the content they need in a format they can access!
- **Train when you want to, how you want to.** With this option, you can provide instructor-led training live to your agents & employees from your desktop!
- **Training in different languages** available.

We are the Compliance Experts...

5 of the nation's top 10 banks & leading Money Services Businesses along with hundreds of financial services companies rely on Compliance Coach to reduce risk & pass their exams with ease. Even the regulators use our solution to train their employees.

Shouldn't you?